

INTERNATIONAL WORKSHOP ON GOVERNMENT PERFORMANCE MANAGEMENT

July 1 – 12, 2013, New Delhi, India



सत्यमेव जयते

Organized by

Institute of Public Enterprise (IPE)



In collaboration with

Performance Management Division (PMD)

Cabinet Secretariat, Government of India

	SESSION # 1		SESSION # 2		SESSION # 3		SESSION # 4
	09:15 AM to 10:45 AM		11:15 AM to 12:45 PM		01:45 PM to 03:15 PM		03:45 PM to 05:15 PM
Monday July 1	Inaugural Lecture Engendering Innovations in Government for Improving Performance	C O F F E B R E A K	Overview of International Experience with Government Performance Management & RFD Experience in India (Country Application I)	L U N C H B R E A K	Basic Principles Results Based Management (RBM) in Government	C O F F E B R E A K	Performance management for public service delivery and innovation: Harnessing the power of PPPs Welcome Reception (7:30 PM)
	PITRODA		TRIVEDI		HEYNITZ		DEEP
Tuesday July 2	Operational Risk Management in Government	C O F F E B R E A K	Designing and Implementing Strategy in Government Departments	L U N C H B R E A K	<ul style="list-style-type: none"> • Citizens' / Clients' Charter • Grievance Redress Mechanism • ISO 9001 in Govt. 	C O F F E B R E A K	<ul style="list-style-type: none"> • Citizens' / Clients' Charter • Grievance Redress Mechanism • ISO 9001 in Govt.
	HEYNITZ		MAIRA		TRIVEDI		TRIVEDI
Wednesday July 3	Country Application II: Design and Implementation of PCs in Kenya	C O F F E B R E A K	-Introduction to NIC -Introduction to E-Office -Introduction to Results-Framework Management System (RFMS)	L U N C H B R E A K	Free Time Sightseeing Tour of Delhi	C O F F E B R E A K	Free Time Sightseeing Tour of Delhi
	NDUBAI		GAIROLA / PYARELAL / SHARMA				
Thursday July 4	Unique Identification (UID): Instrument for Government Performance Management	C O F F E B R E A K	Creating Innovation Eco-System in Government	L U N C H B R E A K	Group / Project Work on Government Performance Management	C O F F E B R E A K	Group / Project Work on Government Performance Management
	NILEKANI		KRISHNAN / DABHOLKAR		HEYNITZ / RESOURCE PERSONS		RESOURCE PERSONS
Friday July 5	Role of Impact Evaluation in Government Performance Management: Rationale, Methodology and Cases	C O F F E B R E A K	<ol style="list-style-type: none"> 1. Performance Audit versus Performance Evaluation 2. Communities of Practice and Knowledge Management 	L U N C H B R E A K	Country Application III: USA – Government Performance and Results ACT and Performance Excellence Program at DOC	C O F F E B R E A K	Group Discussion on Critique of Performance Contract / Performance Agreement
	WHITE		TRIVEDI / LOMME / VAN HEESEWIJK / BELLVER		HEFLIN		Trivedi / Heynitz
Saturday July 6	TRIP TO TAJ MAHAL (AGRA)						
Sunday July 7	FREE TIME						

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WEEK # 2

	SESSION # 1		SESSION # 2		SESSION # 3		SESSION # 4
	09:15 AM to 10:45 AM		11:15 AM 12:45 PM		01:45 PM to 03:15 PM		03:45 PM to 05:15 PM
Monday July 8	<ul style="list-style-type: none"> Performance Appraisal System Performance-Related Incentive System in Government and Public Enterprises 	C O F F E B R E A K	Global Trends in Government Performance Management: Lessons of Experience	L U N C H B R E A K	Country Application IV: Performance Management of Public Enterprises: MOU System in India	C O F F E B R E A K	Country Application V: Malaysia: Integrated approach to Evaluation & Results-Based Management
	TRIVEDI		DOROTINSKY		MISHRA		RASAPPAN
Tuesday July 9	<ol style="list-style-type: none"> Performance Management within Government Departments Frontiers of E-Gov 		Re-inventing Public Service Delivery: Options and Approaches		Group / Project Work on Government Performance Management (Prepare Model RFDs / Performance Contracts)		Group / Project Work on Government Performance Management (Prepare Model RFDs / Performance Contracts)
	SATYANARAYANA		CHAND		RESOURCE PERSONS		RESOURCE PERSONS
Wednesday July 10	Performance Management in Government: Political Dimensions		A Government Fit For the Future		Country Applications VI :		Country Applications VII :
	OMAR ABDULLAH		RAI		Présentations by Participants		Présentations by Participants
					PARTICIPANTS		PARTICIPANTS
Thursday July 11	Third Party Audit: Lessons for Performance Management in Government	Innovation in Government: Strategy and Implementation	Group / Project Work on Government Performance Management (Prepare Critiques)	Group / Project Work on Government Performance Management (Prepare Critiques)			
	PANDE	GUPTA	RESOURCE PERSONS	RESOURCE PERSONS			
Friday July 12	Performance of Government: Can Report Cards Help?	Country Applications VIII :	Participant Critique of Performance Contract – I	Participant Critique of Performance Contract – II			
	PANDE	Présentations by Participants		(7:30 PM Award Ceremony and Dinner)			
		PARTICIPANTS	TRIVEDI / HEYNITZ	TRIVEDI / HEYNITZ			